SMALL GROUP

WARNER Pacific

Your Dedicated Warner Team
We are here to help! Contact us today at (800) 801-2300!

Lead Case Advocate
Angela Jones, ext. 6104
angela.jones@warnerpacific.com

Angie assists the brokers with the new business process to get the cases complete and ready to be sent to the carrier.

Case Advocate
Katelyn Robertson, ext. 6131
katelyn.robertson@warnerpacific.com

Katelyn assists the brokers with the new business process to get the cases complete and ready to be sent to the carrier.

Case Advocate
Krystal Ornelas, ext. 6126
krystal.ornelas@warnerpacific.com

Krystal assists the brokers with the new business process to get the cases complete and ready to be sent to the carrier.

New Business Submission
Emily Thompson, ext. 6133
txsmallgroupfullyinsured@warnerpacific.com

For group case advocacy and processing, including pre-submission review and your liaison for case status.

Online Enrollment
txonlineenrollmentsupport@warnerpacific.com

Our support team can help you learn about, select and implement an online enrollment solution for your groups.

Case Installation Specialist
David Karr, ext. 6156
david.karr@warnerpacific.com

David assists the Case Advocates with creating census', ProApply and data entry as required by the carriers.

Case Installation Specialist
Tiffani McClain, ext. 6167
tiffani.mcclain@warnerpacific.com

Tiffani assists the Case Advocates with creating census', ProApply and data entry as required by the carriers.

Small Group Fully Insured Quoting
Andre Green, ext. 6122
txsmallgroupfullyinsured@warnerpacific.com

For obtaining custom rate and benefit proposals for your group.

New Group Fulfillment
txkitrequests@warnerpacific.com

For enrollment materials for new and existing groups, scheduling courier pick up, emailing of forms and documents.

Account Executive - Customer Service
Patty Crowe, ext. 6107
txservice@warnerpacific.com

Patty focuses on Small Group post-sale service and assistance. She can help with benefit questions, billing, claims information, and plan renewal strategies.