

Nov. 4, 2024

Announcing Sutter Health Plan

Dear Valued Partner,

We are excited to share an upcoming change with our health plan.

Effective Jan. 1, 2025, we will be changing our organization's legal name to Sutter Health Alliance. As a result, the health plan will be doing business as Sutter Health Plan rather than Sutter Health Plus. The name Sutter Health Plan more clearly and concisely communicates who we are – a health plan that is part of the Sutter Health family.

Later this month, we will provide the required 30-day notice to our members and providers. Closer to the name change effective date, we will reach out directly to our employers to update co-branded materials, webpages and other assets. We will also notify our plan partners, such as CVS and Optum, to update their respective materials. We are working toward a goal of transitioning our websites, portals and external branding and marketing on January 1.

After January 1, health plan materials with the name Sutter Health Plus may still be in circulation, such as ID cards and plan documents. Please know those materials will remain valid. Beginning in January, members will start receiving member ID cards reflecting the Sutter Health Plan name.

We encourage you to actively review the forms, plan materials and other collateral you offer your clients in print and online and request new materials from your Account Executive or Account Manager, or download new forms and materials after January 1.

While the name you know us by is changing, our commitment to partnering with you never stops getting better. As always, thank you for your continued trust and confidence in offering your clients Sutter Health Plus – soon to be Sutter Health Plan.