

VirtualBlueSM

A simple virtual-first plan
delivering convenience,
access, and choice.

\$0 unlimited virtual visits.
Plan includes in-person care.



24/7 Urgent Care,
on-demand care
and triage



Choose a virtual personal
physician & maintain an
ongoing relationship



Access care with the
Accolade app



\$0 virtual visits*

- Primary care
- Behavioral health (age 4 & up)
- Specialty care (20 areas)

*Virtual visits powered by AccoladeCare.

In-person care

- Access through Virtual Blue in-person network, BlueCard out-of-state
- No referrals needed
- Cost-sharing applies

Delivering more than traditional telehealth

- Team-based care and support from a virtual team including a personal physician, behavioral therapist, specialist, health coach, & more
- Integrated physical and mental health across the care journey, with dedicated relationships across all aspects of care
- Members can choose from a diverse selection of a personal physicians (40% of providers are Black, indigenous, and people of color; virtual providers combined speak more than a dozen languages; providers have experience supporting LGBTQIA+ patients)
- Short appointment lead times with online booking for virtual care

Virtual Blue at-a-glance

Primary care

- \$0 virtual visits
- All from top 50 U.S. medical schools
- All licensed in all 50 states
- 92 Net Promoter Score (NPS)*

Specialty care

- \$0 virtual visits
- No referral required
- 20 specialties including cardiologists, endocrinologists, & more
- All licensed in all 50 states

Behavioral health care

- \$0 virtual visits
- No referral required
- Mental health coaches, clinical social workers, therapists, & health coaches

In-person care

- In California, coverage to Virtual Blue's PPO network (Tandem)
- National coverage with BlueCard network
- No referral required
- Deductible & cost-sharing, where applicable



66%

of physicians from full PPO network



91%

of hospitals from full PPO network



Includes no-cost Blue Shield Vitals Kit with blood pressure monitor, scale, & digital thermometer. (Limit one per household.)

*AccoladeCare, 2021

