



24/7 Virtual Visits zero cost-share available to some fully insured members

Following the extension of the Consolidated Appropriations Act (CAA) of 2023, UnitedHealthcare supported relief to qualified high deductible health plans with health savings accounts (HSA) by providing first-dollar 24/7 Virtual Visit coverage for plan years beginning after Dec. 31, 2022, and before Jan. 1, 2025 (i.e., plan years that start within the 2023 and 2024 calendar years) in applicable states.*

Current HSA plan design includes a waiver of deductible and coinsurance for 24/7 Virtual Visits, which will no longer be permitted as of your next renewal.

Due to the expiration of the CAA Safe Harbor, which is effective the first day of your plan's 2025 plan year (usually on the plan's renewal date on or after Jan. 1, 2025), UnitedHealthcare must apply deductible and coinsurance to maintain an eligible high deductible health plan/HSA.

Please note, this applies only to qualified fully insured members with high deductible health plans with HSAs.

Please contact your UnitedHealthcare representative or broker if you have questions.

*Not available in Arkansas or Hawaii.

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