



# Helping members during a natural disaster



Members affected by natural disasters receive priority service through our EyeMed Cares program so they can focus on what's important—getting back on their feet.

Through EyeMed Cares, impacted members can call our dedicated emergency toll-free line (1.866.652.0018) where a specially-trained representative can provide details on the following services:

**Temporary glasses.** We can expedite a pair of temporary adjustable glasses to members—at no cost. These glasses allow individuals to adjust for different distances and switch focus for reading, computer and distance.

**Free expedited shipping at Glasses.com and ContactsDirect.com.** Whether the member wears glasses or contact lenses, they will receive a replacement as soon as possible at no cost.

#### **FOR THOSE EMPLOYEES WHO HAVE NOT ENROLLED IN VISION**

We also understand the need for immediate assistance may extend beyond members. Employees in affected areas who are not EyeMed members and need financial assistance to obtain eyewear, can reach out to OneSight for local support. OneSight is a non-profit organization providing eye care and eyewear solutions to those in need around the globe. To access call 1.888.935.4589 or visit [onesight.org](https://onesight.org) (look for the Get Help link at the bottom of the web page) for more information.



Partnerships like ours are built on taking care of members through the good and the bad. EyeMed is committed to helping when a natural disaster strikes.

Learn more about how EyeMed is making a difference—  
Contact your EyeMed rep